Naxos Technical Specifications

Be sure you are following a link to Naxos from one of the library’s web pages. You will not be authenticated correctly if you do otherwise, and Naxos will not allow access to streaming content.

Microsoft Windows XP, 7, 8; Macintosh (MAC) Apple OS 10.6 or higher

The Naxos HTML 5 player is supported in the following browser versions:

- Internet Explorer 7+, Firefox 3+, Safari 3.2.3+, Chrome – any version with Flash support, Netscape 9.0+

Adobe Flash is the backup player for Naxos Music Library. Please make sure you have the latest version of Flash installed. You can find this here: www.adobe.com/ap/products/flashplayer/

Mobile

- iOS 4.0+
  - Safari: Recent versions
  - Chrome: Recent versions

- Android 3.0+
  - Default browser ("Internet"): Recent versions
  - Chrome: Recent versions
  - Firefox: Recent versions

Off Campus Access

You must access Naxos via the Virtual Private Network (VPN). Settings for your computer may be found on the NUIT website.

http://www.it.northwestern.edu/oncampus/vpn/

If you are unable to log on, you may have a problem with your computer's VPN settings, and you will need to contact NUIT support.

NUIT Support Center

Central helpdesk for faculty, staff, and students.
847-491-HELP (4357)
consultant@northwestern.edu

GM - updated 2.11.14